

# Cultural safety at ACC

## Physiotherapy New Zealand Business Symposium

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ACC Māori Health Lead

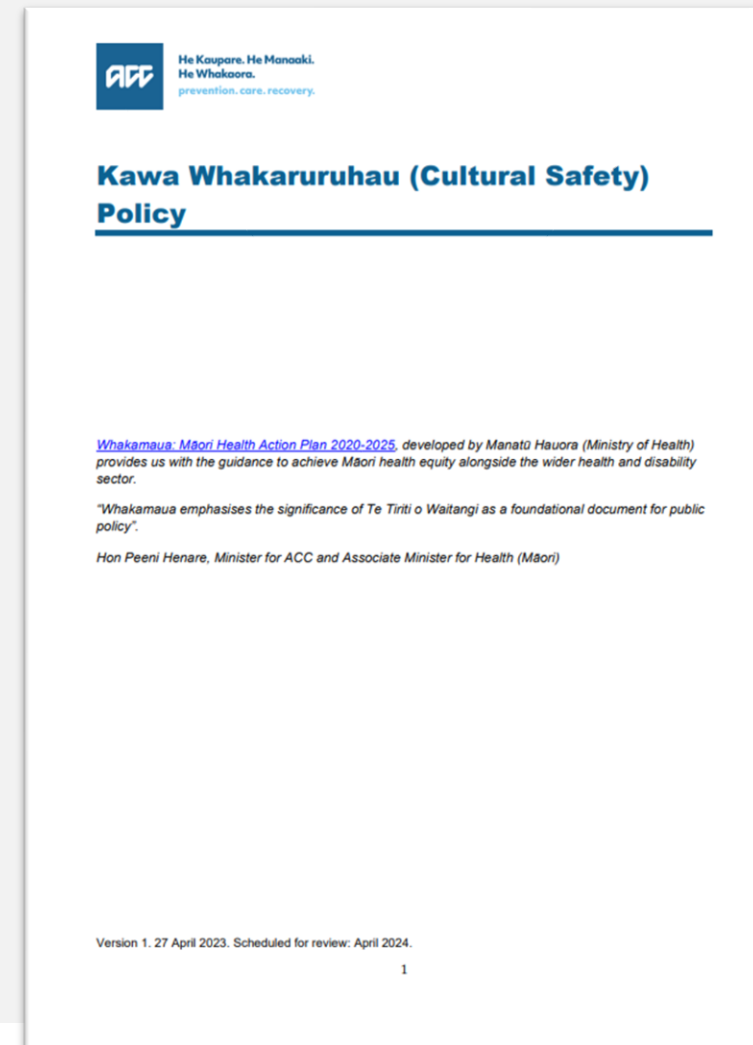
10 November 2023



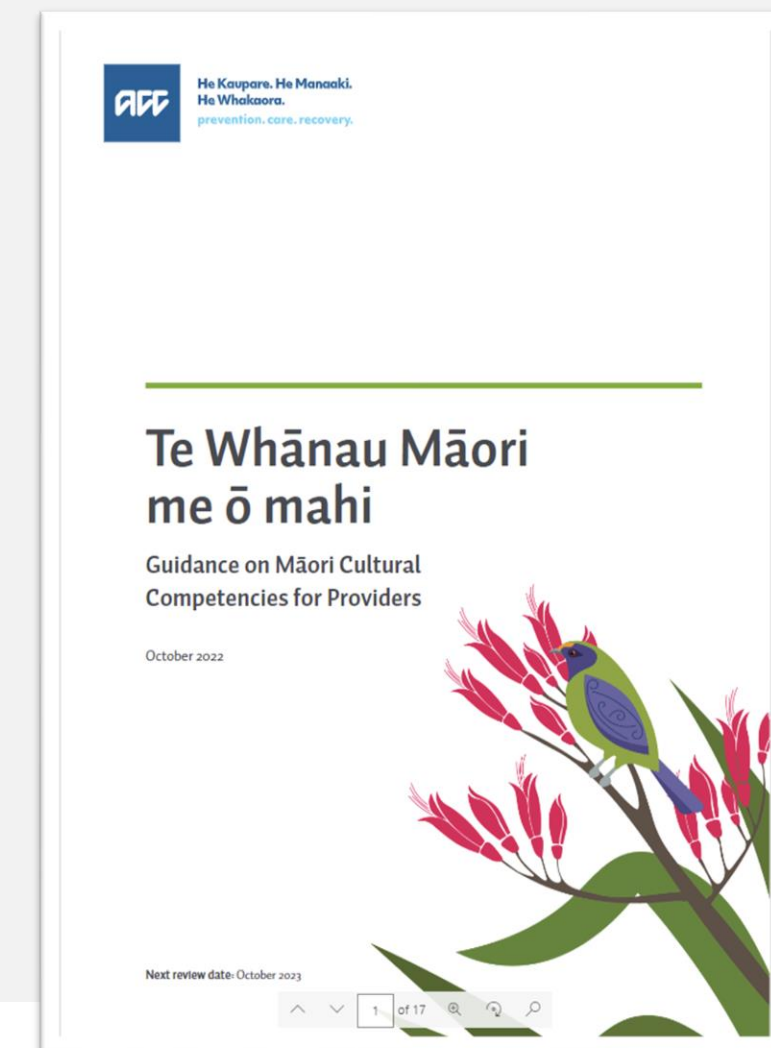
He Kaupare. He Manaaki.  
He Whakaora.  
prevention. care. recovery.

## Supporting our partners and kiritaki

### Kawa Whakaruruhau: Cultural Safety policy



### Te Whānau Māori me ō mahi: Cultural competency guidance



# Cultural safety at ACC

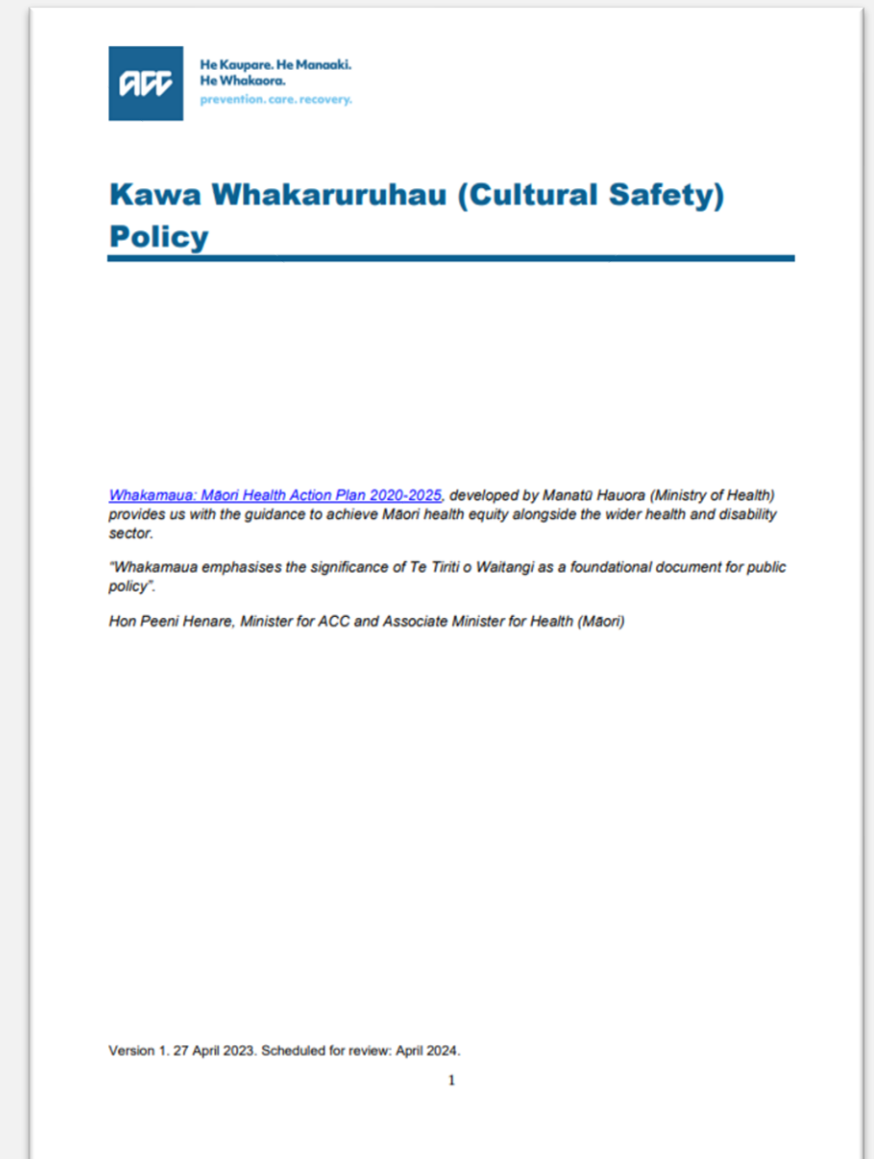
## Kawa Whakaruruhau: Cultural Safety policy

Launched April 2023

Designed in collaboration with the sector—  
received feedback from many including the  
Physiotherapy board of NZ

Sets out our expectation on cultural safety  
across all our services

Applies to all funded health  
and rehabilitation service providers



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# Cultural safety at ACC

## Te Whānau Māori me ō mahi: Cultural competency guidance

Companion document to policy

Updated in 2022 to reflect current sector approaches

Written by cultural safety experts Mauri Ora Associates

Supports health providers to deliver culturally safe care



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# Expectations and responsibilities

The policy applies to all individuals supplying and providing ACC-funded health and rehabilitation services

It sets out our expectations of providers and suppliers





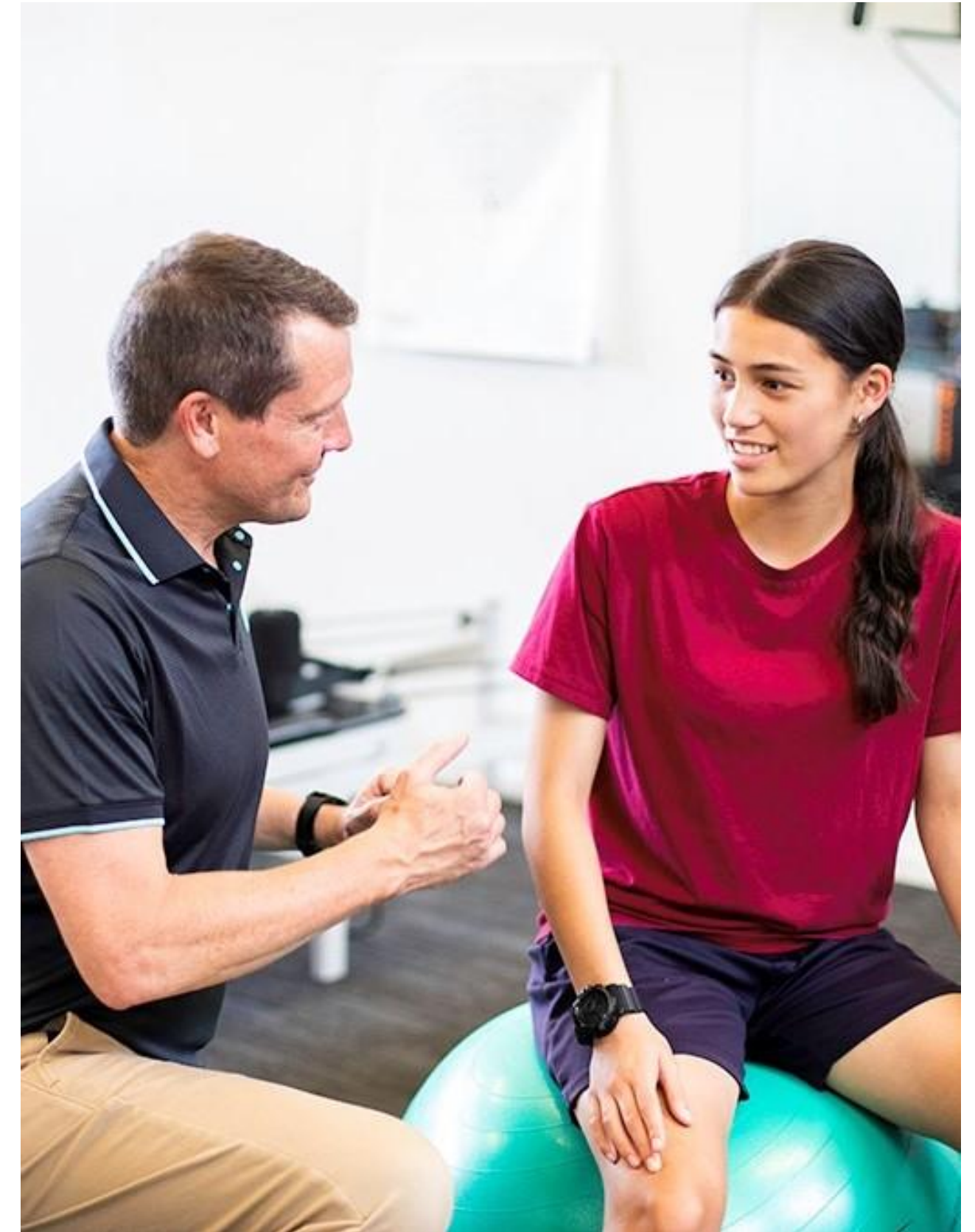
# Meeting the requirements of the policy

Read and engage with both the policy and guidance (designed to be read together)

Meet or exceed professional requirements

Engage with kiritaki and whānau

Maintain records to demonstrate how you have applied the policy.





# Workplace and workforce

Ensure policy is applied consistently across your organisation

Embed cultural safety across key business processes

Increase employment opportunities for cultural groups

Ensure regular and mandatory cultural safety training is required

Cultivate community linkages





Q&A





# Ngā mihi

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For more information, including the policy, support resources and case studies, visit:

**[acc.co.nz/culturalsafety](https://acc.co.nz/culturalsafety)**

Alternatively, talk to your Engagement and Performance Manager



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